

Antigua Retreat — Guest Code of Conduct

Applies to all participants. Referenced by, and incorporated into, the Participant Agreement.

Purpose

This Code of Conduct is designed to create a calm, respectful, and safe environment for all guests, hosts, and providers.

Core Expectations

Guests agree to:

- Treat all participants, staff, vendors, and community members with respect.
- Follow safety instructions from hosts and Third-Party Providers during activities and transportation.
- Respect property (villa/hotel) rules, quiet hours, and shared spaces.
- Use alcohol responsibly and never in a way that compromises safety or the experience of others.
- Maintain appropriate boundaries and obtain consent for photos or recordings of other guests.
- Comply with local laws and cultural norms while traveling in Guatemala.

Safety and Participation

If at any time a host or provider determines that a guest's participation creates a safety risk to themselves or others, the guest may be asked to modify participation, skip an activity, or follow additional safety guidance.

Harassment, Discrimination, and Violence

Harassment, discrimination, threatening behavior, physical violence, or unwanted sexual attention are not tolerated. This includes behavior directed at guests, staff, vendors, or community members. If you feel unsafe or experience harassment, notify the host as soon as possible.

Property, Damages, and Incident Reporting

Guests are responsible for damages they cause beyond normal wear and tear. Please report injuries, safety concerns, or significant issues to the host as soon as possible so we can respond appropriately.

Removal from the Experience

En Dash Group may remove a guest from the Experience for serious or repeated violations of this Code of Conduct, unsafe behavior, or illegal activity. En Dash Group may make these determinations in its reasonable discretion. If removal occurs, the guest is responsible for their own travel and related expenses, and refunds are handled according to the Participant Agreement and Cancellation Policy.

Acknowledgment

By participating in the Experience, you acknowledge you have read and agree to follow this Code of Conduct. This Code of Conduct is incorporated into the Participant Agreement.

Signature

Guest Signature: _____

Printed Name: _____

Date: _____